

# THE CORPORATE MEMBER CARD

## Candidates:

Organizations, enterprises, government offices, companies ....etc... lawfully operating.

## Benefits

### The Member Card

- Aggregation of paid amounts for the purpose of card upgrading.
- Updating on Minh Long I products.
- Access to privilege programs dedicated by Minh Long I to corporate members.
- The Member Card is to be upgraded to the Silver Card when the purchase payments have reached the appropriate amount in accordance with the Program Terms & Conditions.

### The Silver Card

- In addition to a member's benefits, a silver member gets a 5% discount on every order of porcelain items.
- The Silver Card is to be upgraded to the Gold Card when the purchase payments have reached the appropriate amount in accordance with the Program Terms & Conditions.

# THE CORPORATE MEMBER CARD

## **Benefits**

### **The Gold Card**

Additional benefits:

- A 10% discount on every order of porcelain items.
- A welcome gift upon upgrading to the Gold Card.
- The Gold Card is to be upgraded to the Platinum Card when the purchase payments have reached the appropriate amount in accordance with the Program Terms & Conditions.

### **The Platinum Card**

- In addition to a Gold Card Member's general benefits, a Platinum Card Member gets a 15% discount on every order of porcelain items.

# THE CORPORATE MEMBER CARD

## **Card Upgrading and Continued Validity:**

### **Card Upgrading:**

When the monies paid for buying Minh Long I products within two (02) years from the date of each purchase reach the below amounts the cards will be upgraded to the next level:

- Aggregated paid amount: VND300M Silver Card
- Aggregated paid amount: VND1B Gold Card
- Aggregated paid amount: VND3B Platinum Card

From the issuance of the Platinum Card onwards, the amounts paid for purchases will accumulate so that the Platinum Card can be maintained along with the best privileges.

### **Card Continued Validity:**

For the cards to remain valid, purchases must be made at below indicated amounts within two (02) years from the card-issuance date:

- Silver Card: VND60M
- Gold Card: VND200M
- Platinum Card: VND600M

If the above amounts are not achieved the cards will be demoted by one grade. The amounts of purchases as of such downgrading will accumulate in view of preserving the validity of and/or upgrading the card.

# THE CORPORATE MEMBER CARD

## Registration procedures

The registration to the Member Card Programme may be made at the Customer Service Counters of the official Minh Long I outlets where the Program is available.

### **1. For a Member Card:**

- The registration documents include:
- A Registration Form
- The most recent payment receipt or purchase agreement.
- (A copy of) the **Business Registration Certificate or Establishment License**
- The Member Card is issued immediately upon completion of the registration. It is to be used until its upgrading to the Silver Card.

### **2. For Silver, Gold and Platinum Cards:**

- The cards will be automatically upgraded when the aggregated paid amount have reached the relevant required amounts.
- Within seven (07) Days, the customer will be advised of the nearest location where the new card can be collected.
- The benefits of the new card will be incumbent at the date of due upgrading.
- The validity of the former card terminates seven (07) Days after the new card has been issued.

# THE CORPORATE MEMBER CARD

## **Re-Issuance:**

- In case of card loss or damage, notification thereof should be made to our outlet staff or to the Customer Service Units.
- Tel : +84-650-73765 765    Email : support@minhlong.com
- The lost or damaged card is no longer valid as of notification.
- Within seven (07) Days, the customer will be advised of the nearest location where the new card can be collected.
- All the benefits of the lost or damaged card will migrate to the new card upon loss or damage notification.

# THE CORPORATE MEMBER CARD

## General provisions

1. The cards are issued to legally operating companies, government offices, businesses.
2. The amounts paid after discounting will count for aggregated paid amount.
3. The discount amounts for each category of card are determined based on the product retail prices.
4. Customers may choose a particular discount rate when more than one promotion and/or sale program is running simultaneously.
5. If the purchases do not reach the levels as set forth in Section III.2 herein within two (02) years the cards will be demoted by one grade.
6. The discount amounts is only applicable to regular first quality Minh Long I products, excluding promoted and/or on-sale items.

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## **General provisions**

7. The discount amounts does not apply to products wearing distinctive decorative patterns or logos especially made by customers' order.
8. The Terms & Conditions of the Membership Card Program are subject to discretionary change.
9. Minh Long I is not liable for any communication, letters straying because the details provided by the customers are incorrect or obsolete.
10. Minh Long I is not liable either to the cardholders or any third parties for any impact on the cardholders' benefits in case of card loss or damage.
11. In case of early termination of the Member Card Program (if any), the members will be notified thereof one (01) month in advance.

# THE CORPORATE MEMBER CARD

## **CUSTOMER CARE SERVICE:**

For any information relating to card registration and usage please contact the Minh Long I Customer Care Unit at:

Hotline: **84.650.3 765 765**

E-mail: [support@minhlong.com](mailto:support@minhlong.com)

Website: [minhlong.com](http://minhlong.com)